

XRay & Champions

Two stories from the field — an SRE app that sees through the noise, and a community program that turns engineers into multipliers.



XRAY

SRE visibility, built with
Claude Code



CHAMPIONS

A program that scales
expertise across teams



OPEN DOOR

Every question welcome,
every skill level valued

What's New with Claude Code



Auto Mode & Opus 4.8

Auto mode now on Bedrock — set

`CLAUDE_CODE_ENABLE_AUTO_MODE=1`

Opus 4.8 GA: high effort default, 2.5× speed
at 2× cost in fast mode

Agent view  and streaming tool execution
now work on Bedrock



Plugins & Skills

.claude/skills dirs auto-loaded — no
marketplace required

claude plugin init <name> scaffolds a new
local plugin

/reload-skills picks up new skills without
restarting



MCP & Stability

Fixed paginated **tools/list** silently dropping
MCP tools past page 1

Fixed stateful MCP SSE reconnect-loop
regression

Fixed 75s startup hang when Anthropic API
unreachable; memory leak on resume

Security Corner

Main security headline goes here
Supporting detail or call to action



Topic One

Description of a security best practice, advisory, or pattern to follow.



Topic Two

Description of a vulnerability pattern, detection method, or mitigation strategy.



Topic Three

Description of compliance updates, audit findings, or action items.

New Claude Code Teams Hub

As Claude Code moves to GA, we're consolidating support into a dedicated **Claude Code** team on Microsoft Teams. The POC chat will be shutting down — please join the new channels below. Search "**Claude Code**" in Teams to find the team.



Claude Code CoE

One stop shop for all things Ally Claude Code. Links to resources, process guides, and support channels.

Main channel



Marketplace

For MCP integrations, skills, and agents. Plugin questions, installation help, and contribution guidance.

Recommended



MCP

Information and discussion specific to MCP servers — building, hosting, and connecting them.



Platform Support

Installation support, troubleshooting questions, and incident tickets. Your first stop for issues.



Training Tips

Techniques, prompts, and patterns to get the most out of Claude Code. Learn from each other.

Recommended



Watercooler

General chat — migrating the Claude Code Lobby from Slack to our official community. All topics welcome.

Recommended



Champions Channel

Private sub-channel reserved for Claude Code Champions program members.

Private • By invitation

POC chat is shutting down. Please migrate to the new Teams channels above. All future announcements, support, and community discussion will happen here.

Marketplace Bazaar

NEW

New Plugins

dynatrace v0.1.0 — DQL query builder with
47-template library & auto bucket routing

/dynatrace:generate-dql •

/dynatrace:lookup-bucket

Ashley Van Goor

acu-battery v0.1.0 — Real-time ACU usage

⚡ in the status line

/battery:setup • **/battery:status**

Zack Wilson



Updated Plugins

ally-slides 0.5.6 → 0.10.0 (3 major bumps)

Master Brand 2026 colors, fonts & templates

New **/migrate** & **/merge** commands

--notes, **--fast**, **--extract**, screenshot-driven
edits

Chris Irving



Coming Soon

forge /spec — formal spec generation from
plans — *Brady Mahar*

aws v0.2.0 — 75 read-only MCP tools across
26 services — *Austin Ahljian*

hookify — Anthropic hookify fork with bug
fixes — *Chris Irving*

Catalyst — packaging in progress — *Anand
Kandasamy*

Incident XRAY

Ashley Van Goor walks through three improvements that take XRAY from an SRE-only prototype to a cross-department collaboration tool utilizing Claude Code.



PILLAR 01

Data Quality

Claude Dynatrace Plugin in Ally's Marketplace generates reliable, efficient DQL queries on the **first try**, eliminating rework cost.

65% increase in accurate data returned.
Reduces the back-and-forth that slows triage when every minute counts.



PILLAR 02

Readability

Claude Incident XRAY produces structured, easy-to-skim insights with confidence scoring so every stakeholder knows **fact from interpretation**.

DQL sources are listed so engineers can replicate or extend findings. The RCA report is a bridge — technical enough for engineers, clear enough for any stakeholder to understand the insights at a glance.



PILLAR 03

Accessibility

A simple UI replaces the need to know a variety of developer skills. Provides one report, shared by everyone on the call utilizing **Ally.AI**.

Presented by — Ashley Van Goor



to navigate

— LIVE WALKTHROUGH

Demo

End-to-end incident report generation — from application ID to structured analysis.



Live Demo

Switch to Claude Incident XRAY to walk through a live report generation

Key Strengths

Key strengths and best practices identified through development of Incident XRAY.

.01

Confidence Scoring

Users know what's fact vs. interpretation, reducing over-reliance on AI output and keeping humans in the loop.

.02

Novel Error Detection

AI is configured to suppress errors that existed before the event, cutting noise so engineers focus only on what's new.

.03

Show Your Work

DQL sources are listed so engineers can replicate or extend findings — transparency by default, not as an afterthought.

.04

Staged Research Pipeline

Discrete stages each focus on a single analysis area. A later AI pass then synthesizes insights: novel errors, next steps, root cause brainstorming.

.05

Application ID Search

Simplifies how to search for all relevant information about an application — one identifier, complete picture.

.06

Efficient Queries

The Dynatrace DQL skill in Ally's Claude Marketplace delivers reliable, first-pass accuracy at lower total cost.

Challenges & Remediation

Through our ongoing optimization, we've identified the following opportunities to drive greater performance.

- 01 Application Documentation**
Define and store context map MD, with periodic refresh to keep AI context current during incidents.
- 02 Relationship System of Record**
Prioritize ServiceNow App ID Relationship optimization. Adopt a graph tool (e.g. GraphicAlly) to identify & store relationships.
- 03 Limited Third-Party Logs**
Dependency mapping or synthetic monitors to help close the visibility gap on external systems.
- 04 MCP Gaps**
Working with Architecture on MCP requirements, prioritizing ServiceNow integration for richer context.
- 05 Runtime & Token Usage**
Predefined context MD will reduce time & tokens. Exploring an App UI and/or Teams integration to share data with users without a dev environment.

Dynatrace CoP Webinar

The IOE team is hosting a Community of Practice webinar — a deeper dive into the Dynatrace plugin alongside the latest platform updates and features. Stay tuned for the invite.



Dynatrace Plugin Deep Dive

A hands-on walkthrough of the [dynatrace plugin](#) in Ally's Claude Marketplace — DQL generation, bucket routing, and how to build reliable queries into your workflows.



Platform Updates & Features

The latest from the Dynatrace platform — new capabilities, observability patterns, and features relevant to the teams using it day-to-day.

June 4th — reach out to **Eric Holloway** to register. All skill levels welcome.

Claude Code Champions

Sam Rosky introduces the Claude Code Champions program — a network of embedded experts who multiply adoption, share patterns, and shorten the path from "curious" to "shipping."



What a Champion Does

Local point of contact for their team — answers questions, shares wins, removes blockers, and feeds patterns back to the COE.



How to Become One

Self-nominate or be nominated. Light commitment, real impact — built around the work you're already doing.



What You Get

Direct line to the COE, early access to tooling, peer network, and visibility into how Claude Code is evolving across the org.

Presented by — Sam Rosky

— WHAT'S NEXT

Get Involved



Try XRay

Reach out to Ashley to learn how XRay can plug into your team's observability story.



Become a Champion

Talk to Sam — or your COE contact — about joining the Champions network.

The COE is yours. Bring questions, bring challenges, bring ideas. We build together.